

U.S. Department of  
Homeland Security

United States  
Coast Guard



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## **MSU PITTSBURGH INFORMATION BULLETIN**

### Transportation Worker Identification Credential (TWIC) Enrollment Center Opening

The purpose of this information bulletin is to share TWIC Enrollment Center information and guidelines to implement the TWIC program.

The Transportation Security Administration (TSA) has established a course of action for the enrollment of TWIC applicants and issuance of TWICs. The following information will aid those needing TWICs:

- TWIC enrollment will begin on January 24, 2008 for the Port of Pittsburgh.
- The enrollment center is located at 701 North Point Dr, Suite 104, Pittsburgh, PA 15233.
- The Hours of Operation for the enrollment center will be Monday thru Friday, 8 a.m. through 5 p.m.
- The use of pre-enrollment is highly encouraged as it will enable personnel to obtain an appointment, minimize enrollment time, and assist the contractor in metering enrollment throughput and determining whether additional resources are required. Pre-enrollment is available on the web at [www.tsa.gov/twic](http://www.tsa.gov/twic) and also by phone at 1-866-DHS-TWIC.
- Please monitor the TSA and Homeport (<http://homeport.uscg.mil>) websites for the most up-to-date TWIC implementation information. Any general questions or inquiries on the commencement of enrollment should be directed to the TWIC helpdesk at 877-687-2243 (877-MTSA-AID) or [uscg-twic-helpdesk@uscg.mil](mailto:uscg-twic-helpdesk@uscg.mil). For MSU Pittsburgh specific questions, please contact Mr. Dave Morgan at 412-644-5808, or [david.j.morgan@uscg.mil](mailto:david.j.morgan@uscg.mil).

  
S. M. WISCHMANN  
Commander, U. S. Coast Guard  
Captain of the Port